SAFETY DATA SHEET

1. IDENTIFICATION OF THE SUBSTANCE/MIXTURE AND OF THE COMPANY/UNDERTAKING

1.1. Product identifier:
CERAMIC SURFACE CLEANER

Packaging: in 750 ml flacon supplied with dispenser

1.2. Relevant identified uses of the substance or mixture and uses advised against:
cleaner and care product for ceramic surfaces, for consumer use.

1.3. Details of the supplier of the safety data sheet:
Well Done St Moritz Kft.
2900 Komárom
Mártírok útja 92.
Tel.: +36 34 340 312
Fax: +36 34 540 129
E-mail: welldone@t-online.hu
Web: www.welldone.eu

1.3.1. Responsible person: Zsolt Stefankovics
E-mail: welldone@t-online.hu

1.4. Emergency telephone number: +36 34 340 312 (8 – 16 CET)

2. HAZARDS IDENTIFICATION

2.1. Classification of the substance or mixture

Classification based on the REACH regulation:
The product is not considered as hazardous mixture.

HMIS® rating (product as packaged):
Health: 0
Fire: 0
Physical hazard: 0
Hazardous Materials Identification System and HMIS are registered trademarks of the National Paint and Coatings Association. (HMIS codes are based on contact with the product as packaged and any hydrolysis by-products, if present.)

2.2. Label elements

Hazardous substances:

<table>
<thead>
<tr>
<th>Denomination</th>
<th>EU nr.</th>
<th>Conc. (%)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Amines, C10-16-alkyldimethyl, N-oxides*</td>
<td>274-687-2</td>
<td>&lt; 1</td>
</tr>
<tr>
<td>Alcohols, C10-16, ethoxylated, sulfates, sodium salts*</td>
<td>500-223-8</td>
<td>&lt; 2</td>
</tr>
<tr>
<td>Propan-2-ol</td>
<td>200-661-7</td>
<td>4</td>
</tr>
<tr>
<td>Tetrapotassium pyrophosphate*</td>
<td>230-785-7</td>
<td>4</td>
</tr>
<tr>
<td>Tetrasodium ethylenediaminetetraacetate</td>
<td>200-573-9</td>
<td>1</td>
</tr>
</tbody>
</table>

Risk phrases: -
Safety phrases:
S 2 - Keep out of the reach of children
S 23 - Do not breathe spray.
S 51 - Use only in well-ventilated areas.

"Safety data sheet available for professional user on request”

Components according to the Regulation 648/2004/EC on detergents:

EDTA and its salts, phosphates, non ionic and anionic surfactants: < 5%

Fragrance: < 5%

Packaging: 750 ml flacon supplied with dispenser

HMIS® rating (product as packaged):
Health: 0
Fire: 0
Physical hazard: 0

2.3. Other hazards
In case of proper and intended use, storage and handling the effect of the exposure can be neglected. In case of inhalation of spray respiratory irritation may occur.

3. COMPOSITION/INFORMATION ON INGREDIENTS

3.1. Mixture:

<table>
<thead>
<tr>
<th>Denomination</th>
<th>CAS number</th>
<th>EU nr.</th>
<th>REACH reg. nr.</th>
<th>Conc. (%)</th>
<th>Classification</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Amines, C10-16-alkyldimethyl, N-oxides</strong></td>
<td>70592-80-2</td>
<td>274-687-2</td>
<td>-</td>
<td>&lt; 1</td>
<td>C;N 34-50 n.a. n.a. n.a.</td>
</tr>
<tr>
<td><strong>Alcohols, C10-16, ethoxylated, sulfates, sodium salts</strong></td>
<td>68585-34-2</td>
<td>500-223-8</td>
<td>-</td>
<td>&lt; 2</td>
<td>Xi 38-41 n.a. n.a. n.a.</td>
</tr>
<tr>
<td><strong>Propan-2-ol</strong></td>
<td>67-63-0</td>
<td>200-661-7</td>
<td>-</td>
<td>4</td>
<td>F:Xi 11-36-67 GHS02 GHS07 Dgr Flam. Liq. 2 Eye Irrit. 2 STOT SE 3 H225 H319 H336</td>
</tr>
<tr>
<td><strong>Tetrapotassium pyrophosphate</strong></td>
<td>7320-34-5</td>
<td>230-785-7</td>
<td>-</td>
<td>4</td>
<td>Xi 36 n.a. n.a. n.a.</td>
</tr>
<tr>
<td><strong>Tetrasodium ethylenediaminetetracetate</strong></td>
<td>64-02-8</td>
<td>200-573-9</td>
<td>-</td>
<td>1</td>
<td>Xn 22-41 n.a. n.a. n.a.</td>
</tr>
</tbody>
</table>

* Substance classified by the manufacturer or substance which has no obligatory classification according to the EU regulations. No other hazardous component is not indicated by the manufacturer. Other components: poly(dialkyl)-siloxane, emulsions, fragrance etc., these components are not considered as hazardous substance or its concentration in the product does not reach the classification limit value.

4. FIRST AID MEASURES

4.1. Description of first aid measures:
IN CASE OF INGESTION:
Measures:
- If the victim is conscious, flush carefully the mouth of the victim with clean water.
- Give the injured plenty of water to drink.
- Do not give the victim anything to eat or drink, and do not induce vomiting if the victim is unconscious.
- Obtain medical help.
IN CASE OF INHALATION:
Measures:
- In case of inhalation of the product, take the victim into fresh air, loosen his clothes and let him rest!
- In case of symptoms obtain medical help.

IN CASE OF SKIN CONTACT:
Measures:
- Immediately remove the contaminated clothing and shoes.
- Wash the contaminated area with plenty of water (for 15 minutes)!
- In case of symptoms, obtain medical help.

IN CASE OF EYE CONTACT:
Measures:
- In case of contact with eyes flush immediately with plenty of flowing water holding eyelids apart (for at least 10 minutes).
- In case of symptoms, obtain medical help.

4.2. Most important symptoms and effects, both acute and delayed:
In case of proper and intended use, storage and handling the effect of the exposure can be neglected. In case of inhalation of spray respiratory irritation may occur.

4.3. Indication of any immediate medical attention and special treatment needed:
Keep people away from the place of the accident. Remove the contaminated clothes and wash them before re-use. Do not give the victim anything to eat or drink, and do not induce vomiting if the victim is unconscious. In case of poisoning symptoms, obtain immediate medical help and show him the label or the safety data sheet!

5. FIREFIGHTING MEASURES
5.1. Extinguishing media:
5.1.1. Suitable extinguishing media:
Water spray, foam, powder, based on the surrounding burning materials.
5.1.2. Unsuitable extinguishing media:
No data available.
5.2. Special hazards arising from the substance or mixture:
Hazardous decomposition products: CO, CO2, NOx, SOx.
5.3. Advice for firefighters:
Wear full protective clothing and self-contained breathing apparatus.

6. ACCIDENTAL RELEASE MEASURES
6.1. Personal precautions, protective equipment and emergency procedures:
6.1.1. For non-emergency personnel:
Keep unprotected people away, allow only well trained experts wearing suitable protective clothing to abide in the field of accident.
6.1.2. For emergency responders:
Wear appropriate personal protective equipments.
Pay attention because the spilled material can be slippery.
6.2. Environmental precautions:
Dispose of spillage and waste (product/packaging) in accordance with all applicable environmental laws. Do not enter into drains, watercourses and soil. Notify the respective authorities in accordance with local law in the case of environmental pollution immediately.
6.3. Methods and material for containment and cleaning up:
In case of large quantity spilled product cover and absorb it with inert absorbent (eg.: vermiculite, sand, earth) than collect the residues and place into a suitable, closed, properly labelled chemical waste container for disposal. During disposal wear suitable personal protective equipment. Flush the affected area with plenty of water. Small amount of product should be flushed with plenty of water.
6.4. Reference to other sections:
For further and detailed information see section 8 and 13.

7. HANDLING AND STORAGE
7.1. Precautions for safe handling:
Observe conventional hygiene precautions.
Do not inhale the spray.
Avoid direct contact with the product, avoid skin and eye contact.
Technical measures:
Ensure adequate ventilation.
Precautions against fire and explosion:
No special precautions.
7.2. Conditions for safe storage, including any incompatibilities:
Keep in original, well closed and labelled container.
The place of storage has to be properly ventilated and cleanable.
Store in cool and dry place.
Follow all instructions on the label.
Keep away from food.
Protect from freeze.
Protect from heat.
Keep out from reach of children.
Incompatible materials: strong alkalies, strong acids.
Packaging material: closed, original packaging.

7.3. Specific end use(s):
none known.

8. EXPOSURE CONTROLS/PERSONAL PROTECTION
8.1. Control parameters:

<table>
<thead>
<tr>
<th>DNEL</th>
<th>Routes of exposure</th>
<th>Exposure frequency</th>
<th>Remarks</th>
</tr>
</thead>
<tbody>
<tr>
<td>Worker:</td>
<td>Consumer:</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Dermal:</td>
<td></td>
<td>Short term (acute)</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>Long term (repeated)</td>
<td></td>
</tr>
<tr>
<td>Inhalative</td>
<td></td>
<td>Short term (acute)</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>Long term (repeated)</td>
<td></td>
</tr>
<tr>
<td>Oral</td>
<td></td>
<td>Short term (acute)</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>Long term (repeated)</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>PNEC</th>
<th>Exposure frequency</th>
<th>Remarks</th>
</tr>
</thead>
<tbody>
<tr>
<td>Water</td>
<td>Soil</td>
<td>Air</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

8.2. Exposure controls:
In case of a hazardous material with no controlled concentration limit it is the employer’s duty to keep concentration levels down to a minimum achievable by existing scientific and technological means, where the hazardous substance poses no harm to workers.

8.2.1 Appropriate engineering controls:
Observe conventional hygiene precautions for chemicals.
Avoid inhalation of spray, avoid skin and eye contact.
Provide adequate ventilation.
Do not eat, drink or smoke during handling.
Before the breaks and after the work hours thorough hand washing is required.

8.2.2. Individual protection measures, such as personal protective equipment:
1. Eye/face protection: in case of normal use, not necessary.
2. Skin protection:
   a. Hand protection: the use of protective gloves is recommended.
   b. Other: in case of normal use, not necessary.
3. Respiratory protection: in case of normal use, not necessary.
4. Thermal hazard: No data available.

8.2.3. Environmental exposure controls:
No specific prescription.

The requirements detailed in Section 8 assume skilled work under normal conditions and usage of the product for appropriate aims. If conditions differ from normal or work is carried out under extreme conditions an expert’s advice should be sought out before deciding upon further protective measures.
9. PHYSICAL AND CHEMICAL PROPERTIES

9.1. Information on basic physical and chemical properties:

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Test method</th>
<th>Remarks</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Appearance</td>
<td>white liquid</td>
<td></td>
</tr>
<tr>
<td>2. Odour</td>
<td>product specific, pleasant, scented</td>
<td></td>
</tr>
<tr>
<td>3. Odour threshold</td>
<td>no data available</td>
<td></td>
</tr>
<tr>
<td>4. pH value</td>
<td>no data available</td>
<td></td>
</tr>
<tr>
<td>5. Melting point/freezing point</td>
<td>no data available</td>
<td></td>
</tr>
<tr>
<td>6. Initial boiling point and boiling range</td>
<td>no data available</td>
<td></td>
</tr>
<tr>
<td>7. Flash point</td>
<td>no data available</td>
<td></td>
</tr>
<tr>
<td>8. Evaporation rate</td>
<td>no data available</td>
<td></td>
</tr>
<tr>
<td>9. Flammability</td>
<td>no data available</td>
<td></td>
</tr>
<tr>
<td>10. Upper/lower flammability or explosive limits</td>
<td>no data available</td>
<td></td>
</tr>
<tr>
<td>11. Vapour pressure</td>
<td>no data available</td>
<td></td>
</tr>
<tr>
<td>12. Relative density (25°C)</td>
<td>ca. 1.10 g/cm³</td>
<td></td>
</tr>
<tr>
<td>13. Solubility(ies)</td>
<td>no data available</td>
<td></td>
</tr>
<tr>
<td>14. Partition coefficient: n-octanol/water</td>
<td>no data available</td>
<td></td>
</tr>
<tr>
<td>15. Auto-ignition temperature</td>
<td>no data available</td>
<td></td>
</tr>
<tr>
<td>16. Degradation temperature</td>
<td>no data available</td>
<td></td>
</tr>
<tr>
<td>17. Viscosity</td>
<td>no data available</td>
<td></td>
</tr>
<tr>
<td>18. Explosive properties</td>
<td>no data available</td>
<td></td>
</tr>
<tr>
<td>19. Oxidizing properties</td>
<td>no data available</td>
<td></td>
</tr>
</tbody>
</table>

9.2. Other information:
No other information available.

10. STABILITY AND REACTIVITY

10.1. Reactivity:
No data available.

10.2. Chemical stability:
Stable at normal temperature: stable at general conditions of work.

10.3. Possibility of hazardous reactions:
None known.

10.4. Conditions to avoid:
None known.

10.5. Incompatible materials:
strong alkalies, strong acids.

10.6. Hazardous decomposition products:
No data available.

11. TOXICOLOGICAL INFORMATION

11.1. Information on toxicological effects:
Acut toxicity: No data available.
Irritation: No data available.
Corrosivity: No data available.
Sensitization: No data available.
Repeated dose toxicity: No data available.
Mutagenicity: No data available.
Toxicity for reproduction: No data available.

11.1.1. Summary of test results:
No data available.

11.1.2. Relevant toxicological properties of the hazardous substances:
No data available.

11.1.3. Information on likely routes of exposure:
ingestion, skin/eye contact

11.1.4. Symptoms related to the physical, chemical and toxicological characteristics:
In case of proper and intended use, storage and handling the effect of the exposure can be neglected.
In case of inhalation of spray respiratory irritation may occur.

11.1.5. Delayed and immediate effects as well as chronic effects from short and long-term exposure:
No data available.

11.1.6. Interactive effects:
No data available.

11.1.7. Absence of specific data
No toxicology tests were conducted about the product. The toxicological evaluation of the product is based on the available information about the components.

11.1.8. Other information:
No data available.

12. ECOLOGICAL INFORMATION

12.1. Toxicity:
The ecotoxicological evaluation of the product is based on the available information about the components.
The product is not considered as hazardous for the aquatic environment.

12.2. Persistence and degradability:
No data available.

12.3. Bioaccumulation potential:
No data available.

12.4. Mobility in soil:
No data available.

12.5. Results of PBT and vPvB assessment:
No data available.

12.6. Other adverse effects:
No data available.

13. DISPOSAL CONSIDERATIONS

13.1. Waste treatment methods:
The hazardous waste containing this product should be evaluated according to applicable regulations.

13.1.1. Information regarding the disposal of the product:
07 06 99 wastes not otherwise specified

13.1.2. Information regarding the disposal of the packaging
The hazardous waste containing this product should be evaluated according to applicable regulations.

13.1.3. Physical/chemical properties that may affect waste treatment options shall be specified:
No data available.

13.1.4. Sewage disposal:
No data available.

13.1.5. Special precautions for any recommended waste treatment
No data available.

14. TRANSPORT INFORMATION

Not dangerous good in sense of the transport regulations!

14.1. UN Number: -
14.2. UN proper shipping name: -
14.3. Transport hazard class(es): -
14.4. Packing group: -
14.5. Environmental hazards:
No data available.

14.6. Special precautions for user:
No data available.

14.7. Transport in bulk according to Annex II of MARPOL 73/78 and the IBC Code:
No data available.

15. REGULATORY INFORMATION

15.1. Safety, health and environmental regulations/legislation specific for the substance or mixture:
15.2. Chemical safety assessment:

16. OTHER INFORMATIONS

Information regarding the revision of the safety data sheet:

Full text of the abbreviations in the safety data sheet:

**DNEL**: Derived no effect level. **PNEC**: Predicted no effect concentration. **CMR** effects: Carcinogenity, Mutagenicity and reproduction toxicity. Persistent, bioaccumulative and toxic. **n.d.**: No data, **n.a.**: Not applicable.

Data sources:

Relevant R-Phrases (number and full text) of Section 2 and 3:

- **R 22** - Harmful if swallowed.
- **R 34** - Causes burns.
- **R 36** - Irritating to eyes.
- **R 38** - Irritating to skin.
- **R 41** - Risk of serious damage to eyes.
- **R 50** - Very toxic to aquatic organisms.
- **R 67** - Vapours may cause drowsiness and dizziness.

Relevant H-Phrases (number and full text) of Section 2 and 3:

- **H225** – Highly flammable liquid and vapour.
- **H319** – Causes serious eye irritation.
- **H336** – May cause drowsiness or dizziness.

Training instructions:

Recommended restrictions on use (non-statutory recommendations by supplier):

This safety data sheet had been prepared on the basis of information provided by the manufacturer. The information, data and recommendations contained herein are provided in good faith, obtained from reliable sources and believed to be true and accurate as of the date issued; however, no representation is made as to the comprehensiveness of the information. The SDS shall be used only as a guide for handling the product; in the course of handling and using the product other considerations may arise or be required. Since the conditions or the handling, the storage and the disposal of this product are beyond the control of the manufacturer, the distributor or the preparer of this SDS, no warranty, expressed or implied, regarding the product described in this SDS shall be created or inferred by any statement in this SDS. No responsibility is assumed regarding the accuracy, completeness or suitability of all or any of the information contained herein or the results to be obtained from the use thereof at the time of use. In no way shall the manufacturer, the distributor or the preparer of the be liable for any claims, losses or damages of third parties, personal injury, property damage, lost profits or any special, direct, indirect, incidental, consequential or exemplary damages resulting from the use of or reliance upon such information. Users are cautioned to determine the appropriateness and applicability of the above information to their particular circumstances and purposes and assume all risk associated with the use of this product. It is the responsibility of the user to fully comply with local, national and international regulations concerning the use of this product.